



Plus500

The background features a light blue world map. In the foreground, there are several vertical bars of varying heights, each topped with a grey upward-pointing arrow. The bars are filled with a grid of small, light blue numbers, some of which are positive values (e.g., +1.35, +2.75, +22.11, +38.7, +10.9, +1.44, +7.88, +1.34, +8.56, +21.56, +2.67, +14.88, +2.66, +1.01, +1.56, +19.58, +5.88, +4.31, +6.06, +22.13, 0.27, +0.15, +5.57, +12.09, +11.23, +2.45, +5.53, +0.78, +9.01, +38.32, +2.45, +0.68, +1.56, +1.57, +1.44, +3.89, +4.66, +1.41, +1.38).

Website and Platform Privacy Policy



Website and Platform Privacy Policy

Your privacy and trust are important to Plus500BHS Ltd and this Website and Platform Privacy Policy (*'Policy'*) provides important information about how Plus500BHS Ltd, its worldwide affiliated companies and subsidiaries (the *"Company"*, *"Plus500"*, *"we"*, *"our"* or *"us"*) handle personal data. We are committed to keeping your personal data safe and confidential both online and offline. This Policy applies to any Plus500 website (the *"Website"*) and the Plus500 trading platform (the *"Platform"*).

Please read this Policy carefully and contact the Company on our ["Contact Us"](#) page or through the *"Help"* menu on the Platform if you have any questions about the Company's privacy practices. We may make changes to this Policy from time to time and it is important that you check this Policy for any updates. If we make changes we consider to be important, we will let you know by placing a notice on the Platform.

Plus500BHS Ltd is licensed and regulated by the Securities Commission of The Bahamas (*"SCB"*) as a Firm Dealing in Capital Market Instruments as Agent or Principal and trading CFDs, with license number SIA-F250.

This policy was last updated May 2026.

[How we use the personal data we collect](#)

We collect, use, disclose, transfer and store personal data when needed to provide our services and for our operational and business purposes as described in this Policy. We want to be clear about our privacy practices so you can make informed choices about the use of your personal data. You can contact us at any time with questions or concerns.

We use your personal data to provide you with the services you request through the Website and Platform in order to perform our contractual obligations in relation to those services (including to process your trades), to keep in touch with you, to provide you with information about the products you trade and manage your account. We may also, in accordance with our legitimate interests, use your personal information to market our products and services to people like you. We will notify you separately if we process your personal data for any other purpose and, if required, ask for your consent.

You can control what and how you receive communications from us and how we use your information by following the instructions detailed in creating an account and registering on the Platform section of this privacy policy.

[Creating an account and registering on the Platform](#)

When you create an account on the Platform, we require you to provide your first and last name, email address, details about your financial status, your residential address, phone number, date of birth, a copy of your photo-ID, such as passport, driving licence, or national ID. We may request



When we share personal data

We share or disclose your personal data when necessary to provide services or conduct our business operations as described below. When we share personal data, we do so in accordance with applicable data privacy laws and our internal security standards.

Below are the parties with whom we may share personal data and why.

- **Within the Plus500 group:**
Plus500 is part of the Plus500 group ("Group"). Plus500's businesses are supported by a variety of the Group's teams and functions. We may make personal data available to them if necessary, for complying with regulatory obligations, the provision of services, account administration, sales and marketing, customer and technical support. All of our employees and contractors are required to follow our data privacy and security policies when handling personal data. We may process personal data in respect of the website and platform in the following locations: The Bahamas, United Kingdom, Bulgaria, and Israel.
- **Our third-party service providers:**
We partner with and are supported by third-party service providers. We will make personal data available to our third-party service providers only when necessary to fulfil the services they provide to us, such as software, system and platform support; direct marketing services; cloud hosting services; advertising including affiliate advertising; identity, address and other document verification services; data analytics; and order fulfilment and delivery. Our third-party service providers are not permitted to share or use personal data we make available to them for any other purpose than to provide services to us.
- **Affiliate Marketing:**
We have an affiliate marketing programme called "500Affiliates" which is a commercial arrangement whereby third-parties promote Plus500 and its products and services in return for a fee. We do not share your personal data with 500Affiliates third-parties.
- **Third parties for legal reasons:**
We will share your personal data when we believe it is required or compelled by law to do, such as:
 - To comply with legal obligations and respond to requests from competent government agencies, including law enforcement and other administrative public authorities, which may include such authorities outside of your country of residence.
 - To comply with an order of competent Court, and may include competent Courts outside of your country of residence.
 - In the event of a merger, sale, restructure, acquisition, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings).
 - To protect our rights, users, systems and services.



Trade activity on the Platform

In order to meet our legal and regulatory obligations, and in accordance with our legitimate interests, we will monitor your trading activity such as the frequency of your trading and number of trades, monetary activity such as number of deposits/withdrawals, payment methods used, and your device information and IP.

International transfers of personal data

Due to the nature of our services and our trusted third party providers, we may need to process your personal data in jurisdictions other than The Bahamas. In such cases, we will ensure that the processing only takes place in jurisdictions that have been found to uphold an adequate level of protection regarding personal data; or that there are other legal mechanisms in place to ensure appropriate safeguards for the processing of the personal data; or that such data transfers are made in accordance with applicable legislative provisions, including when necessary to implement pre-contractual measures following your request.

We will take all steps reasonably necessary to ensure that your personal data is kept secure and protected in accordance with our legal obligations and standards. If this is not possible, for example because we are required by law to disclose data, we will ensure that the sharing of the data is lawful. To receive copies of our standards and safeguards for international transfers of personal data please contact us.

Obtaining a copy of your personal data and correcting mistakes

We respect your right to access and control your personal data. We will respond to requests for personal data and, where applicable, will correct, amend or delete your personal data.

- **Access to personal data:** We will give you access to your personal data (including a copy of your personal data undergoing processing) on request, unless any relevant legal requirements prevent us from doing so or other exemptions apply. Before providing access to you, we will ask you to prove your identity and give us sufficient information about your interaction with us so that we can locate any relevant data.
- **Correction and deletion:** You have the right to correct or amend your personal data if it is inaccurate or requires updating. You may also have the right to request us to delete your personal data. If you request that we delete your personal data this will result in the automatic closure of your account and we will remove your personal data from active processing. However, we will be required to maintain your personal data to comply with our legal and regulatory requirements as well as in accordance with our internal compliance requirements in relation to maintaining records.
- **Restrict processing:** If you would like to control the use of your information for direct marketing purposes, you may do it by managing the type of communication you would like to receive (email, SMS, push notification) via the " Notification Settings" under the "Settings " tab on the platform.

In some other circumstances you can ask us to stop processing your personal data. However, this may result in us being unable to continue to provide you with access to the Platform.



We reserve the right to charge you a reasonable administrative fee for any manifestly unfounded or excessive requests concerning your access to your personal data, and for any additional copies of the personal data you request from us.

Data security

We are committed to safeguarding and protecting personal data and will implement and maintain appropriate technical and organisational measures to ensure a level of security appropriate to protect any personal data provided to us from accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data transmitted, stored or otherwise processed.

Data retention

We will only retain your personal data for as long as we reasonably require it for legal or business purposes subject to the minimum applicable regulatory retention period. In determining data retention periods, we take into account local laws, contractual obligations, and the expectations and requirements of our customers. When we no longer need personal data, we securely delete or destroy it.

Cookies

Cookies are small text files placed on your device and are commonly used on the internet. We use cookies and other types of tracking technologies (e.g. pixels and web beacons) on the Website and/ or the Platform (together shall be referred to herein as “**Cookies**”), to identify your browser and/or device as you browse the internet, for example for advertising and security purposes.

The types of Cookies used on the Website and/ or the Platform are as follows:

- **Essential Cookies** - These cookies are essential in order to navigate and utilise our Website features. These cookies enable us to provide a secure online environment and correct functionality of the website’s features.
- **Performance Cookies** - These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our Website and collect information for analysis of our advertising efforts. Moreover, these cookies help us improve the usability of our website to enhance your experience. These cookies are not used to target you with online advertising.
- **Functional Cookies** - These cookies are used to remember the choices you make on our Website. Some of these include language preferences or changes made to the text size and fonts.
- **Targeting Cookies** - These cookies track your browsing habits on the Plus500 website to deliver targeted (interest-based) advertising. They are also used to limit the number of times you see an advertisement and to measure the effectiveness of advertising campaigns. They are usually placed by advertising networks (third-party) with our permission.

By using the Website and/ Platform, you consent to the processing of data about you in the manner and for the purposes set out above.

Excluding essential cookies you can control and/or delete other cookie types using the settings in your web browser. However, you may have to manually adjust some preferences every time you

