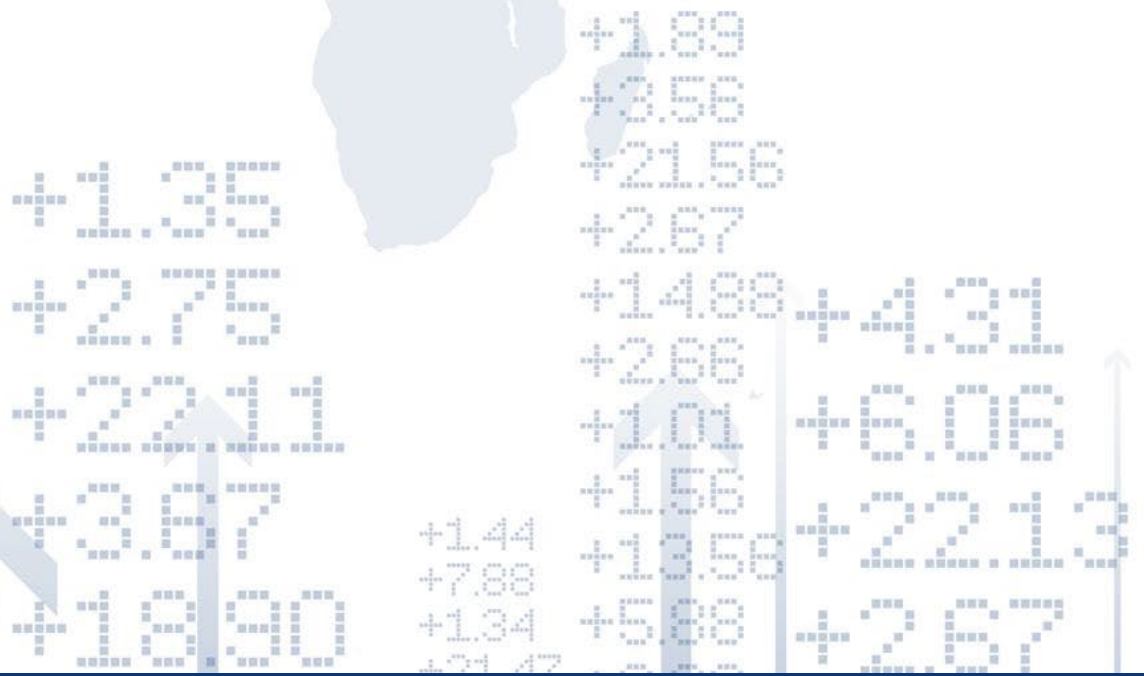




Plus⁺500



Plus500UK Limited
Client Agreement - Key Summary



(d) the intended use of our products is: intraday trading, short-term investment, speculative trading, portfolio diversification, and/or hedging of exposure to an underlying asset.

Our products are not intended for long-term investment or capital preservation. The Trading Platform should not be used by any person who does not meet the criteria above, who is under the age of 18 years old, or who does not have legal or mental capacity.

Vulnerability

A vulnerable customer is someone who, due to their personal circumstances, is especially susceptible to harm. Changes in circumstances can lead to a client becoming vulnerable at any time. Factors such as health, life events, financial resilience and low capability can all contribute to a client's vulnerability.

Due to the high risk of loss that comes with trading CFDs, it may not be appropriate for vulnerable customers to use our products. If, at any point, you feel that this applies to you and your circumstances, please let us know as soon as possible so that we can offer you the right support. We may decide to terminate the Client Agreement by providing written notice to prevent any further detriment.

You are responsible for your decisions

Plus500UK will deal with you on an execution-only basis at all times. We do not and will not provide any type of trading advice or management. You must rely on your own judgment in deciding to enter into or close a Transaction.

Personal use only

The Trading Platform is intended for your personal use only. You must not act in connection or on behalf of someone else. It is your responsibility to ensure that your account credentials are kept confidential and are used solely by you.

Identity and financial circumstances checks

We may carry out various checks from time to time as we deem appropriate, including but not limited to: verification of identity, fraud prevention checks, and verification of your current and past financial activity.

Residence and location

Our products and services are not available to any person residing in a country where CFD trading would contravene local law or regulation. This includes, but is not limited to, residents of the United States of America. If you relocate to a prohibited country, you must inform us at your earliest convenience.



Reliance on the information you provide

You agree to provide true, accurate and current information. We are entitled to rely on the information you provide to us. It is your responsibility to notify us of any changes to your personal details, address, financial information, employment status and/or personal or financial circumstances.

Trading with Leverage

Leverage enables you to multiply your exposure to a financial instrument. It can work for or against you: a small price movement in your favour can result in a high return but, at the same time, a small price movement against you will likely result in substantial losses.

Cryptocurrency

Cryptocurrency CFDs are only available to Elective Professional Clients. If you request to be recategorised as an Elective Professional Client, you will remain a Retail Client until you are otherwise notified by us. Please note that we will need to assess your eligibility against the relevant requirements, which may result in your application being rejected.

You have no interest in any underlying financial instruments

CFDs represent a notional value only. By trading CFDs you are speculating on price movements. You do not have any right to, or ownership of, the underlying instrument of the Transaction.

Maintenance Margin

It is your responsibility to monitor, at all times, the funds available in your Trading Account to cover any Margin required as a result of your trading decisions. If you do not meet your Maintenance Margin requirements, we will immediately close or partially close any and all of your open Transactions.

We are not obligated to send you Margin Alerts

We may, without obligation, send you a Margin Alert (i.e. notify you that you may increase the available funds in your Trading Account) for the purpose of keeping a Transaction open. However, it remains your sole responsibility at all times to ensure that your account is appropriately funded to meet your margin requirements.

Volatility and/or unavailability

From time to time, certain instruments may become volatile or illiquid without warning. In such circumstances, it may not be possible to immediately execute orders on your behalf, and trading will resume as soon as we receive a reliable price feed.



Termination and Cancellation

Plus500UK is entitled to immediately terminate the Client Agreement, with or without cause, acting reasonably by providing you with written notice. You must close any open positions as soon as reasonably practicable, and in any event no longer than 14 days after we give Notice. If your positions remain open after 14 days, we reserve the right to close transactions on your behalf, at the last available price, before permanently closing your Trading Account and returning any remaining balance.

In some circumstances, once the 14-day notice period has expired, we may allow you to continue using the Demo mode, and you will be eligible to reapply for a Trading Account at a later date.

Support

If you have any questions about our products or services, you should first contact our [Customer Support](#) team via our website. Our Support team is available 24/7 via Online Chat, WhatsApp and email. We do not offer telephone support.

Complaints

If you remain dissatisfied and wish to make a formal complaint, you may email us at disputes@plus500.co.uk.

More information on our complaint procedures can be found in our Client Complaints Policy, available on our [website](#).

Financial Services Compensation Scheme

Plus500UK is part of the Financial Services Compensation Scheme ("FSCS") which may be able to provide compensation should we be unable to meet our obligations.

In respect of any proven or eligible claim, the FSCS provides protection on the first £85,000 of any claim in respect of your investments. Further information about the Financial Services Compensation Scheme is available on the website: www.fscs.org.uk/.



Plus500UK Ltd, registered number 07024970, is the issuer and seller of the financial products described or available on this website.



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