



Plus500

The background features a light blue world map. In the foreground, there are several vertical bars of varying heights, each topped with a grey upward-pointing arrow. The bars are filled with a grid of small, light blue numbers, some of which are positive values. The Plus500 logo is prominently displayed in the center, with a plus sign above the '5'.

Website and Platform Privacy Policy



Website and Platform Privacy Policy

Your privacy and trust are important to us and this Privacy Policy (**Policy**) provides important information about how Plus500EE AS and its worldwide affiliated companies and subsidiaries ("**Plus500**", "**we**" or "**us**") handle personal data. We're committed to keeping your personal data safe and confidential both online and offline. This Policy applies to any Plus500 website (**Website**) and the Plus 500 Trading Platform (the **Platform**).

Please read this Policy carefully and contact us on our "[Contact Us](#)" page or through the "Help" menu on the Platform if you have any questions about our privacy practices. We may make changes to this Policy from time to time and it is important that you check this Policy for any updates. If we make changes we consider to be important, we will let you know by placing a notice on the Platform. This Policy was last updated on 25 March 2026.

[How we use the personal data we collect](#)

We collect, use, disclose, transfer and store personal data when needed to provide our services and for our operational and business purposes as described in this Policy. We want to be clear about our privacy practices so you can make informed choices about the use of your personal data. You can contact us at any time with questions or concerns.

We use your personal data to provide you with the services you request through the Website and Platform in order to perform our contractual obligations in relation to those services (including to process your trades), to keep in touch with you, to provide you with information about the products you trade and manage your account. We may also, in accordance with our legitimate interests, use your personal information to market our products and services to people like you. We will notify you separately if we process your personal data for any other purpose and, if required, ask for your consent.

You can control what and how you receive communications from us and how we use your information by following the instructions detailed in Creating an account and registering on the Platform section of this privacy policy.

[Creating an account and registering on the Platform](#)

When you create an account on the Platform, we require you to provide your first and last name, email address, details about your financial status, your residential address, phone number, date of birth, a copy of your photo-ID, such as passport, driving licence, or national ID, a copy of a recent utility bill/bank statement (or similar) as evidence of your residential address and credit card or bank card details. You may be asked to provide additional evidence to verify and authenticate your identity, including live or photographic facial images. Biometric data extracted from your facial images ("Biometric Data") will be processed only when you provide your consent to use our identity verification or authentication features.

We also collect information about the form of identification used in relation to an individual in order to send or receive a transaction (required by law in some instances), and information about a transaction, including an individual's account and delivery instructions. We may also collect



If you have any queries about the contents of this Policy, or wish to inform us of a change or correction to your personal data, would like a copy of the data we collect on you, or would like to raise a complaint or comment, please contact us via the [Personal Data Requests page](#) on our website or contact our appointed data protection officer via dpo@plus500.co.ee.

If you are not satisfied with our response or believe we are not processing your personal data in accordance with the law, you can escalate your complaint to the data protection supervisory authority in your jurisdiction. Contacts of the local European data protection supervisory authorities can be found [here](#).

The Estonian Data Protection Inspectorate can be contacted at: address: 39 Tatari St., 10134 Tallinn, Estonia; telephone: (+372) 627 4135; e-mail: info@aki.ee. Further information is available on the Data Protection Inspectorate's website: www.aki.ee.



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